



***JOB PLACEMENT SERVICES
VENDORS & COMMUNITY PARTNERS***

***NEW HAMPSHIRE VOCATIONAL
REHABILITATION
Manchester Regional Office
2013***



**New Hampshire
Vocational Rehabilitation**
New Hampshire Department of Education

Providing services since 1931

Your Success is Our Mission

New Hampshire Vocational Rehabilitation – NHVR is the leader in disability-related employment solutions. Our staffs focus on improving your professional opportunities by working with you, and for you. After all, your success is our primary goal.

Eligibility for NHVR services requires a physical or mental disability that is supported by a diagnosis from a doctor, psychologist, or licensed professional. Your disability must keep you from preparing for employment, advancing in your field of work, or satisfactorily performing current job duties.

Individualized Support – NHVR staffs will work with you to develop an Individualized Plan for Employment. Based on your interest, Needs, and capabilities, our services will assist you in making informed choices that meet the goals of your professional Plan.

Services may include:

- **Evaluation** – Medical, psychological, educational, professional
- **Vocational Guidance** – career assessment in order to unify your skills with your abilities
- **Counseling** – adjustments to living and working with your abilities
- **Restoration** – treatment or referral services for medical, physical, and psychological issues
- **Training** – on the job, job coaching, job mentoring, and academic advancement
- **Employment** – resume revision, interview strategies, job referrals, placement assistance, and follow-up
- Accommodations – adaptive aids, assistive technology, worksite evaluations, and ADA issues

For more information about New Hampshire Vocational Rehabilitation visits:

www.education.nh.gov/career/vocational

For information about NHVR contact your local office or our Administrative Office at:

<http://www.education.nh.gov/career/vocational/contact.htm>

Business NH Magazine and the *NH Association of Chamber of Commerce Executives*
2012 Business Assistance Organization of the Year

Providing services since 1980



Granite State Independent Living (GSIL) is an award-winning, statewide nonprofit organization with a mission to promote life with independence for people with disabilities and seniors through advocacy, information, education and support. GSIL has more than 25 years of experience in the employment field making successful job placements throughout NH. In addition to job placement professionals, GSIL has certified benefits professionals to help properly manage state and federal benefits as one's earnings increase. GSIL is also a large NH employer that creates numerous jobs and has openings throughout NH in the social service and home care fields. Other services provided by GSIL include personalized home care and connection to community resources.

GSIL's employment services include:

- **Job Placement and Employment Guidance:** help identifying and presenting your strengths, and help networking and developing relationships with local employers to find the best job opportunities that are a match for you
- **Benefits Planning:** counseling to properly manage state and federal benefits
- **Employer Consultation:** assistance with recruitment and retention needs
- **Student Services:** help making the transition from high school to a career
- **Application Assistance:** help with presenting to potential employers through resume development, interview training, and assistance filling out applications
- **Experiential Training:** learn about certain job positions through job shadows and informational interviews and then learn the tasks of a new job with job coaching
- **Job Accommodations:** help making your work environment work for you

For more information about GSIL please go to www.gsil.org or www.nhatwork.com or please contact us at: 603-228-9680 or nhatwork@gsil.org.

GSIL serves the greater Manchester, Concord, Lakes Region, Nashua, Portsmouth, Lebanon, Berlin, Littleton, Conway and Keene areas and has regional offices statewide.

GSIL's Awards and Public Recognition include:

- 2010 Pinnacle Award Non-Profit of the Year, Concord Chamber of Commerce
- 2010 Year of Service Award, Citadel Broadcasting / WOKQ
- 2009 Corporate Fund Award for Excellence in Nonprofit Management
- 2009 NHBR Business Excellence Award –Nonprofit

GSIL has affiliations with the National Council on Independent Living, New Hampshire State Rehabilitation Council, New Hampshire Rehabilitation Association, New Hampshire State Independent Living Council and Private Provider Network.

Providing services since 2001

Career Visions



Agency Mission:

To provide information and support to individuals seeking employment
To provide access to a diversified New Hampshire business community

Population Served:

All individuals referred through NHVR.
Services for the Blind and Visually Impaired (SBVI)
Deaf and Hard of Hearing Services

Services Provided:

Job Placement	Job Development
Supported/Non-Supported Employment	School to Work Transition
Labor Market Analysis	Informational Interviewing
Job Shadows	Situational Assessments
Task Analysis	Resume Writing

Contact:

Career Visions
Attn: Carrie Dudley
75 South Main St. Unit 7 PMB 270
Concord, NH 03301
(603) 520-8195
careervisions1@aol.com

Geographic Areas Served:

Portsmouth Regional Office Area
Concord Regional Office Area
Manchester Regional Office Area
Nashua Regional Office Areas

Certifications:

Association of Community Rehabilitation Educators (ACRE). Certified, 2010
Certified Employment Support Professional (CESP) 2012



New Employment Options, LLC

Providing services since 2007

New Employment Options has been working with the State of New Hampshire, State Vocational Services and Private Employers since 2007 as a liaison for promoting independent career opportunities for individuals with disability related challenges. NEO offers premium services and teaches essential techniques to facilitate each client's specific needs, including job search preparation, resume writing and updating, interview preparation and job retention. NEO has proven employment networks for Entry-level positions to Engineering Careers. We specialize in the development and implementation of On-the-Job Training opportunities for skilled positions in all areas of production, building trades, Auto industry and Information Technologies.

Website:

www.newemploymentoptions.org

New Employment Options

(603) 204-8099

jgalbo@newemploymentoptions.org

- *Currently serving Hillsborough & Rockingham Counties*
- *Affiliations with NH Vocational Rehabilitation, Moore Center Services, Linkabilities/Gateways of Nashua, Greater Manchester and Nashua Workforce Coalitions*

Medicaid Infrastructure Grant Recipient – 2008, 2009 & 2010

NH Outstanding Job Developer for the Fourth Quarter 2011

Geographic Area served Hillsborough, Merrimack & Rockingham Counties

Vocational Rehabilitation Counselor – “Though the services NEO provides are in Job Development, there have been times where NEO has helped our customers to better understand their disability and guide them to what other resources may be considered to improve the quality of their lives.



About Goodwill

Goodwill Industries of Northern New England provides innovative services that eliminate barriers to opportunity and help people in need reach their fullest potential through the power of work. A social enterprise for over 100 years, Goodwill reflects economic, social and environmental sustainability, with a focus on connecting people to marketplace employment. Our programs are funded by revenue from our 26 retail stores, grants, fees, and financial gifts.

We'll help you succeed with:

- **Career Exploration**
- **Resume Development**
- **Interview Strategies**
- **Job Referrals and Placement**
- **Application Assistance (including on-line applications)**
- **Job Coaching and Mentoring**
- **Academic Advancement**
- **Assistance connecting with co-workers**
- **Workplace Accommodations**

Goodwill regularly analyzes the performance of our programs by tracking and reporting efficiency and effectiveness outcome measures. Goodwill recently received its ninth Three-Year accreditation from CARF, Commission on the Accreditation of Rehabilitation Facilities.

The CARF Three-Year accreditation represents the highest level of accreditation that can be awarded to an organization and shows the organization's substantial conformance to the CARF standards. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its programs and services are of the highest quality, measurable, and accountable.

For more information about Goodwill Industries of Northern New England go to:
www.goodwillnne.org



Endeavors Employment Services, LLC

www.endeavorsemploiment.com

OUR MISSION:

Endeavors Employment Services, LLC was established to aide consumers trying to obtain employment in New Hampshire by matching their skills to the needs of local employers. We work directly with the consumer on a one-on-one basis to provide the highest quality of service possible! Endeavors also work with graduates and current students who wish to become employed.

SERVICES:

- ◆ resume preparation
- ◆ assisting in completing a sample application to use in the consumer's actual job search
- ◆ the preparation of both cover and thank you letters
- ◆ mock interviews with actual employers
- ◆ job shadowing experiences
- ◆ job development and placement
- ◆ on the job support to ensure a successful outcome for all our consumers

After meeting with a consumer, it is quite common for Endeavors to prepare sample applications and resumes. Endeavors will utilize the internet, as well as company contacts and various agencies to find the best job match possible.

Our commitment to YOU:

Endeavors Employment LLC is owner operated ensuring you get the right attention to your personal job search. By focusing on YOUR strengths, you can be confident that you will be represented as a capable person with value in the workplace.

Be assured that with the amount of experience Endeavors brings to the employment table, we are familiar with what consumers may experience upon re-entering the work force.

Managing Partner: Rodney A. Allard

603-396-5332

Rodney@endeavorsemployment.com

www.endeavorsemployment.com

COMMON GROUND/NORTHERN HUMAN SERVICES

24 Lancaster Road
Whitefield, NH 03598
(603) 837-9547

Providing services since 1994

Common Ground, a program of Northern Human Services – with offices in Whitefield, Littleton, and Woodsville, NH – serves individuals with intellectual disabilities. Services provided include Vocational, Residential, “In the Community (Day),” and Student Services.

Vocational services include assistance with the following:

- Assessing interests, skills, and career goals
- Resume writing
- Development of interview skills
- Completing job applications
- Locating potential job opportunities, with follow-up as appropriate
- Pre-employment screening questionnaires
- Initial hiring paperwork
- On-going support and assistance around job retention skills.

Common Ground staff work in conjunction with the individual’s teams – including families, friends, home providers, and staff – as we work together to share ideas, utilize connections, generate enthusiasm, and “help make things happen” for individual job seekers and supported employees. We also seek to develop strong working relationships with local businesses and organizations. Community partners include New Hampshire Employment Security and New Hampshire Vocational Rehabilitation.

Eligibility for services:

To qualify for funding for NH Developmental Services, an individual (adult age 21 or over) must have a developmental disability as defined by [He-M 503b.05](#), or in the case of traumatic/acquired brain disorder by [He-M 522](#). Certain cases may require further evaluation to determine eligibility, and Common Ground may have a licensed psychologist talk to you or conduct some tests to get a better sense of your needs.

Common Ground/NHS is also a Community Resource Provider (CRP) for New Hampshire Vocational Rehabilitation, receiving referrals (both students and adults) directly from them. In addition, Common Ground/NHS Student Services contracts with area schools to provide vocational and other services to students.

Link to Agency Websites: www.northernhs.org; www.commongroundnhs.net.



Providing services since 2001

OUR MISSION: To Empower, Educate and Advocate for Equal Access and Opportunity for Deaf and Hard of Hearing Citizens of New Hampshire.

Northeast Deaf and Hard of Hearing Services, Inc. (NDHHS) provides an array of services one of which is Employment supports. We are committed to the provision of services in a culturally sensitive environment, which promotes independence and productivity. We are sensitive to the communication needs and rights of people who are Deaf and Hard of Hearing and are able to meet the consumers' preferred mode of communication.

NDHHS Job Developers and Job Coaches are users of American Sign Language (ASL) giving the customer direct communication access without the need for interpreters. All NDHHS staff is knowledgeable in all types of hearing loss including Culturally Deaf, deaf, Oral Deaf, Hard of Hearing, Late-Deafened, Deaf-Blind and Cochlear Implant Users.

Employment supports provided using your preferred mode of communication with fluent American Sign Language users.

Services may include:

- **Networking** – the benefit from the Job Developers network and gain support on how to make connections of your own
- **Employment Packet** – development and revision of employment seeking tools including a resume, cover letter, reference sheet and mock application.
- **Job Search Support** – education on available websites and resources available and how to effectively use them
- **Interview training** – education, training and role plays related to a productive and successful interview.
- **Job Training** – on the job, job coaching and job mentoring all using staff skilled in ASL
- **Employer Training** – sensitivity training and American Sign Language classes provided to colleagues and supervisors.
- **Accommodations** – adaptive aids, assistive technology, worksite evaluations, and ADA issues. Support and resources provided as well as education for future self-advocacy.

For more information about Northeast Deaf and Hard of Hearing Services, Inc. go to:
www.ndhhs.org

Providing services since 2011



Monadnock Career Connections LLC can provide you with a variety of career tools — developing a well-formed resume, writing cover letters, practicing for an interview, reviewing networking strategies, current job search techniques and job development. All of these services are provided in a confidential atmosphere tailored to you. Your possibilities are infinite!

Open Monday-Thursday by appointment

www.monadnockcareerconnections.com

Phone: 603-562-0421

Monadnockcareer@gmail.com

Located at:
45 Knight Street, Suite 6
Jaffrey, NH 03452

Mailing address:
PO Box 568
Jaffrey, NH 03452

Member of:
Jaffrey Chamber of Commerce

Serving the greater Jaffrey and Peterborough areas

New England

CAREER SERVICES LLC

*Making the connection between
employers and employees.*

New England Career Services, LLC can assist you whether you are re-entering the workforce, maintaining a current job or looking for your first job.

Established in 2010, New England Career Services, LLC provides guidance and expertise on how to best present the ways in which your experience, skills, and knowledge can benefit a potential employer.

New England Career Services, LLC offers a range of services to assist you in your job search including:

- Evaluate a person's ability to fill out a job application.
- Develop resumes, interviewing skills and networking skills.
- Job development, internships, on-the-job trainings, job placement and assistance in the transition to your new job.
- Jobsite analysis, on/off site support and training.
- Career exploration to include: Career counseling, labor market surveys, job shadowing and attaining informational interviews with companies/businesses.

We currently work with a wide range of professionals from many industries. These include but are not limited to:

- Customer Service/Clerical/Administrative
- Medical field
- Manufacturing/Production
- Construction and Trades
- Computer/IT
- Hospitality
- Veterinary
- Retail

For more information about New England Career Services, LLC, go to www.newenglandcareerservices.com



Making a Difference One Job at a Time

NH Hire Support is a small company offering quality employment services to customers who desire personalized service. Established in 2010, our goal is improve our customer's lives by fulfilling their employment needs by finding the right job match. The population we serve includes people with physical disabilities, cognitive disabilities, mental health issues, and veterans.

Depending on customer needs and abilities the following services may be provided:

Job Goal Clarification

Job shadows, informational interviews, and labor market surveys

Job Development

Job Preparation Skills – practice interviewing skills, reviewing appropriate dress and expected behavior

Job Searching - job application and resume services, cold calling prospective employers, interviews, and verbal support and encouragement

Job Carving – negotiating with employers to remove parts of a job to match the customer's abilities

Natural Supports – identify natural supports and put in place for long-term job retention and success

Job Coaching

Assisting our customer to perform the job with as much independence and integration into the natural work environment as possible

NH Hire Support is current with all best practices and uses a person-centered approach.

NH Hire Support serves the southern NH region. Contact Yvette Mercurio by email: ymercuro@gmail.com, (603) 930-9095, or by making arrangements with your NHVR counselor.



Work Opportunities Unlimited Inc.

Work Opportunities Unlimited has been in business since 1982 and we currently provide services in New Hampshire, Maine, Massachusetts, Rhode Island, Vermont, Maryland, Washington D.C., and Florida.

Helping you prepare, find, and keep a career minded job is our goal as we work for you. “We create new opportunities for success in the workplace, everyday” is not simply our Mission Statement, but the way we provide services. Work Opportunities Unlimited is an outcome based company that knows how to mirror business and industry expectations. We create lasting relationships with you and employers, so everyone is successful and satisfied with achieving their employment goals.

We measure our success on your **Achieving** the goals you set. These include number of hours you want to work, amount of pay you want to make, type of work you want, and type of environment you desire to work in. Our steps for achieving successful outcomes are as follows:

Prepare for Job Search

- Interview training
- Application writing
- Resume development
- Appearance/Hygiene training
- Job Club
- One-Stop Career Center Access
- Job tours/shadows
- Work Assessments

Obtain a Job

- Place-Train-Support
- The Hidden Job Market
- Advocate & Consultant
- Job Carving
- Corporate Partnerships
- Business to Business Relationships

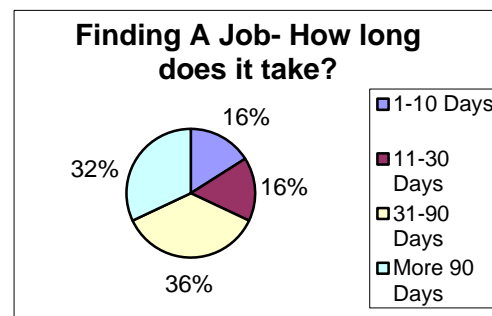
Retain a Job

- Match skills and interests to job requirements
- Retention Planning
 - Employer Expectations
 - Client performance relative to expectations
 - Interventions implemented to meet expectations
- Transportation Training

Contact Information

Please view our website for further information and details about locations – www.workopportunities.net

Serving the Greater Manchester, Derry, Salem, Seacoast, Dover, Concord, Lakes Region, Plymouth areas
Empowering Individuals, Maximizing Independence





The **PLUS Company** Inc.
People • Learning • Useful • Skills

Empowering Individuals, Maximizing Independence

The PLUS Company, Inc., which celebrated 40 years in 2012, is a non-profit agency serving individuals with intellectual disabilities and acquired brain disorders in Southern New Hampshire and the Merrimack Valley. We provide individualized services including residential, vocational, day habilitation, independent living skills, community based experiences, individualized instruction, educational classes, supported employment, and industry based training. PLUS has a staff of committed, caring people who help us reach our mission of empowering individuals and maximizing independence.

The PLUS Company accepts referrals for job placement and supported employment from NH Vocational Rehabilitation. Our eligibility criteria are that the person must have an intellectual disability and a desire to work. If they will need long term support to be successful, they need to be eligible for Gateways Community Services (Area Agency) funds or have the ability to private pay.

PLUS Company Services Include:

- **Job Development** – individualized placement services include identifying job openings, contacting employers, matching individual skills to jobs, helping with resume writing and completing applications, preparation for job interviews, accompaniment if desired on job interviews, and follow up support for both the individual and the employer
- **Training** – assistance with initial orientation and on the job training, collaborating with employers on supports and accommodations, job coaching, job mentoring, and academic advancement
- **Long Term Support** – ongoing training, developing natural supports, working with employers, supporting self advocacy, and other services to maintain employment after VR funding ends
- **Job Club** – for PLUS Company clients, weekly instruction and activities focusing on identifying interest areas, career exploration, resumes, applications, cover letters, thank you letters, appropriate job interview grooming, good workplace behavior, and tips
- **Industry Based Training**
 - Project SEARCH, a school year program at St. Joseph Hospital for individuals age 20 to 25
 - Income (Internships, Career Opportunities, Mentoring, and Employment), an 18 week classroom and internship program for adults who want jobs in clerical or administrative office positions
 - STRIDE (Sodexo Training & Recruitment for Individuals with Disabilities for Employment), a 19 week training program for adults who want jobs in food service or housekeeping, set in a Sodexo work environment

For more information about The PLUS Company, Inc. go to www.pluscompany.org or call (603) 889-0652.

Providing services since May 2010

Agency: *Linda Mattson*
Work-Ability, LLC

Agency Description:

Mission: Achieve gainful employment for individuals with disabilities while sustaining the individual's dignity and self-esteem.

Population Served: Individuals with developmental, neurological, and/or traumatic brain injury as well as blind and visually impaired. Also served are transitional students in school-based programs, and veterans.

Services provided: Services offered by Work-Ability, LLC include job search and job development, assessment of occupational skills, task analysis, resume development, job applications, barrier intervention, job shadowing, interviewing techniques, informational interviewing, transitional employment plans, job accommodations, ergonomic assessment, labor market surveys, transporting clients to interviews, coaching individuals to follow up on job leads, and providing adequate on and off-site supports to customers to ensure job success.

Link to Agency Website: Email contact is: Attention: **Linda Mattson**
workabilityllc@gmail.com

Preferred Means of Contact: Phone 603.498.7699

Geographic area served: Rockingham and Strafford Counties, New Hampshire

Affiliations: Portsmouth Chamber of Commerce

Office: Pease Tradeport; PO Box 21894; Portsmouth, NH 03802

Providing services since 2010



Timothy McMahon & Company ... assists clients in the following areas:

- Job Development (finding and winning offers for the best job opportunities)
- achieving a successful Career Change and “Encore” Careers
- starting and launching a New Business (self-employment)

If you're job searching or looking for a new career, we'll help you...

- develop a career and networking job search plan and create a powerful resume that presents you at your very best.
- prepare you to interview like a pro and support you every step of the way with active coaching

If you're thinking about starting your own business, we'll help you...

- evaluate your potential for success and create a top flight business plan
- develop a winning marketing and sales strategy
- navigate regulations, and teach you what you really need to know to succeed

Expertise: Our clients come from many varied walks of life and careers. Some of the fields in which we offer specific expertise include:

- hi-tech – engineering, IT, computer software, hardware, and networks
- sales and marketing, customer service, and training, project management, construction
- web and graphic design, office support and administration

Agency Website: www.timmcmahon.us

Contact Information: Telephone: (603) 262-3949, Email: tim@timmcmahon.us

Geographic area served: Job Development Services in So./Central New Hampshire; Self Employment Services statewide

Other Information:

- Location: Merrimack, NH
- *Certified Employment Support Professional (CESP)*

EASTER SEALS NH Workforce Development Services

Providing services since 1974



Easter Seals is the most comprehensive statewide non-profit organization. Last year ESNH served nearly 23,000 individuals of all ages and provided more than \$4.1 million dollars in free and reduced-priced services to children, adults and seniors in need. For more than 26 years, the National Health Council named Easter Seals #1 for the percentage of program dollars spent on direct client services. We spend 90 percent of every dollar on programs and services in NH.

Our Mission: Easter Seals provides exceptional services to ensure that all people with disabilities or special needs and their families have equal opportunities to live, learn, work and play in their communities.

Population Served: ESNH Workforce Development provides vocational services to Adults with disabilities; Veterans through the *DCSP* program; and the *Access To Recovery (ATR)* program for those recovering from substance abuse problems.

Services Provided: ESNH Workforce Development assists our customers along with our internal program recipients through Community Based Services, Farnum Center, Robert B. Jolicoeur School, Easter Seals residential facilities and School to Work programs with services consisting of vocational evaluation and assessment, resume preparation, job placement services, interviewing skills and on-site job coaching skills.

Please visit our website at: www.eastersealsnh.org

Easter Seals NH services all of New Hampshire. Our main office: 555 Auburn Street, Manchester, NH. (800) 870-8728 (toll-free), (603) 623-8863 (voice/TTY), (603) 625-1148 (fax)

Easter Seals Workforce Development has offices at the following locations:

Bow: 603-226-3791 **Keene:** 603-355-1067 **Lebanon:** 603-443-9760
Manchester: 603-623-8863 **Merrimack:** 603-262-9383 **Nashua:** 603-889-0735
Stratham: 603-775-0195

*** Named the 2010 Non-Profit Business of the Decade by *Business NH Magazine***



Lighthouse Employment Services, Inc.

“Experience the Lighthouse Difference”



Lighthouse Employment Services, Inc. was founded in 1998 by Greg Wood in order to provide job development services to customers of the Department of Vocational Rehabilitation in New Hampshire. Located in downtown Manchester, the company has served over 1400 consumers since its inception almost 15 years ago. The company has a non-exclusionary policy and accepts referrals of individuals with a wide variety of disabilities who simply want the opportunity to be able to return to the workforce. Over the past 10+ years, we have developed a niche market working with individuals with criminal records and have worked with the State of NH Department of Corrections as well as the Federal Department of Corrections. Both departments have Halfway Houses in Manchester - Calumet House for the state and Hampshire House for the Federal Government. We have also worked with individuals with criminal records who are not in halfway houses but have a criminal record. At any given time, over 50% of our caseload will be with individuals with criminal records. We receive requests from other agencies and the state to share our techniques on placing individuals with criminal records and feel that is part of our mission to be able to help people in this situation find employment.

Services we provide to our customers include, but are not limited to: resume and application preparation, including applying on-line for jobs, job development techniques and skills including one on one job development with the customer out in the workforce, job retention skills, interviewing techniques, including mock interviews, job shadowing experiences, labor market surveys and on the job and off the job training with the customer to ensure long term success.

Currently we serve the Manchester, Nashua and Salem areas. We can be reached by e-mail at lighthouse_jobsme@hotmail.com or at our office in Manchester at 603-623-2822. As the CEO of the company, I can personally be reached by cell phone at 603- 365-5158. Take the time to call or contact us so you can personally **“Experience the Lighthouse Difference.”**



Providing community, residential, day, and vocational services since 1971

Monadnock Worksource was established in 1971 by a small group of parents of individuals with developmental disabilities. Our vision is to be a contributing member within our community where people accept and respect each other's differences. We are a not-for-profit 501(c)(3) and a United Way© agency. We provide employment-related support services designed to offer adults with developmental disabilities opportunities for success in community-based employment opportunities.

Our Mission: To provide and foster quality life experiences for individuals with disabilities.

Population Served: Monadnock Worksource provides services for adults with developmental or intellectual disabilities, twenty-one and older, from the greater Monadnock region. Some individuals come to us right from high school and join those that receive our services into their senior years.

Services Provided:

Job Search/Job Development
Job Shadowing/Job Coaching
Assistance with Resume/Interview preparation
Supported Employment Services (SEP)

Link to Agency Website: www.mworksource.org

Member Jaffrey Chamber of Commerce
Member Peterborough Chamber of Commerce

Interested parties may contact Rob Gillis at rob@mworksource.org or at (603) 924-3326 ext 204.

We are located at 9 Vose Road in Peterborough, NH and support individuals throughout the greater Monadnock region including communities from Keene to New Ipswich, Greenville to Greenfield, Antrim to Stoddard, and back again!



Community Partners for Change
Consumer Driven

Providing services since 2009

Community Partners for Change was established in 2009 by a team of human service professionals to provide comprehensive support services to those individuals living with disabilities. Having been in the field for a number of years, our team felt strongly that a great number of our consumers would benefit more if the services were well targeted, individualized and also included an element of true consumer participation as a self-empowerment tool.

Community Partners for Change is committed to working in collaboration with all stakeholders to seek input and to provide the type of support services that promote individual growth and can improve lives.

We do not believe in a “one size fits all” approach when providing care to our customers; instead our professionals are encouraged to take the time to build experiences tailored to each person we are fortunate enough to serve.

Our overall objective is to develop and implement more personalized, consumer driven service programs that meet the **Housing, Vocational, Educational, Employment, Vocational related Training, Health and Social needs** of community members with disabilities such as mental illness, chronic substance abuse, dual diagnosis, Acquired Brain Disorder and other physical limitations.

Integrity and honesty are critical traits of Community Partners for Change. We value our reputation for fairness, and treat others with respect and consideration. Our team of professionals believes that everyone is capable, and with the right tools, can improve their lives.

Community Partners for Change is fortunate to have a team of outstanding professionals on our staff, most of them with many years of experience working with those living with disabilities, experiences include: soft skill development, job seeking skills, career exploration, job development and placement skills and general community based programming.

Areas of service: Manchester & Nashua Regional Areas.

Contact:

491 Amherst Street, Suite 22D,
Nashua, NH 03063
Ph. (603) 943-5497
Fax (603) 943-5513
www.cpciservicesnh.com

Link to Agency Website: www.cpciservicesnh.com



Employment Connections, LLC

“Connecting our clients with employers, establishing successful job matches and assisting our clients with achieving their career goals.”

Employment Connections, LLC provides a menu of services to assist people with disabilities with finding jobs that tap into their strengths and interests and establish rewarding employment. Services are available in Rockingham and Strafford Counties. Our Employment Specialists and Job Coaches are trained to provide job development and job support services.

Eligibility...

Adults of all ages and high school students who are eligible for New Hampshire Vocational Rehabilitation funding and services. Employment Connections provides job placement and job coaching for individuals referred from Vocational Rehabilitation and school districts.

Services...

- Job Development/Job Placement
- Job Coaching (on and off-site)
- Career Exploration
- Application Assistance including On-line Applications
- Resumes
- Cover letters
- Interview Preparation and Presentation
- Labor Market Surveys
- Job Shadows
- Informational Interviews
- Transportation Assistance for Pre-Employment Services
- Referrals for Employment and Non Employment Services
- Long Term Supported Employment in Maine

Contact: Cynthia Boynton, Employment Specialist

Tel: (603) 838-7936

EMAIL: employmentcx@aol.com

JOB PLACEMENT SPECIALIST

&

JOB DEVELOPER

***NEW HAMPSHIRE VOCATIONAL REHABILITATION
Manchester Regional Office
2013***

Danielle Komenda, Job Placement Specialist & Worksite Instructor - Workforce Development Department - Easter Seals New Hampshire.

Danielle began working at Easter Seals as a Job Placement Specialist & Worksite Instructor in December 2011. Previously, Danielle completed a six month internship at the International Institute of New Hampshire where she successfully provided employment services for refugees in the greater Manchester area.

Danielle regularly attends Chamber of Commerce events, Coalition meetings and other networking opportunities in the Greater Manchester/Nashua Area. As a result, Danielle has built many relationships with businesses and employers.

Danielle has a comprehensive understanding of how to assist with the job search, application, interview, orientation and training process. She has experience working with a variety of clients from high school students to veterans. Danielle strives to have an individual approach for each customer she works with to meet their job search needs and goals. Her goal is to work one-on-one with her customers to ensure that they successfully reach their vocational goals. As a worksite instructor, Danielle supervises and instructs customers on job tasks and company standards to increase independence.

Geographic Area Served: Greater Nashua/Manchester Areas

Years of Experience: 1+

Years with Agency: Since 12/2011

Education: BS- Interdisciplinary Studies; Diplomacy & Global Affairs

Trainings & Certifications:

Easter Seals NH Workforce Development Job Placement Specialist Training Series

ATR (Access to Recovery) – 1/2012

ACRE (Associate of Community Rehabilitation Educators) Certified – 6/2012

Truth, Tact & Utility: A Writing Workshop – 6/2012

Danielle Komenda, Job Placement Specialist & Worksite Instructor
Workforce Development
Easter Seals NH
555 Auburn Street
Manchester, NH 03103

Sean Downing, *Job Placement Specialist/Worksite Instructor***Bio:**

Sean is new to the Easter Seals family but in a short time proven his excellent work ethic and desire to work within this field. He has been working as a worksite instructor and quickly promoted to take on a caseload for Job Development. As a worksite instructor he provided our customers with the resources and support that they needed on the job, and moved seamlessly into the JPS position. He provides customers with the tools and knowledge to find and maintain gainful employment and work with all disabilities and Veterans in the area. He has a history of working in the Security Field and a Degree in Criminal Justice. He has a strong desire to work with those that may have a barrier to employment due to a criminal history or incarceration and believes that this population is underserved. He also participates in community events such as Chamber events and networking functions.

Geographic Area served: **Hillsboro and Merrimack County as well as surrounding areas.**

Customer Eligibility Requirements: **NVHR Referral**

Years of Experience: **1**

Education:

Plymouth State University, Bachelors of Art, Criminal Justice, 2011

Training/Certifications:

Easter Seals Work Force Development Job Placement Specialist Series

Contact Information:

**Sean Downing
1 Garvin Falls Road
Bow, NH 03304**

Pier M. Brown, Workforce Development Supervisor

Easter Seals NH

Pier started working with Easter Seals of NH in March of 2011 as a job developer; in September of 2011 she became Workforce Development Supervisor for the Seacoast Region of NH.

Pier's unique approach to job developing comes from working with diverse populations in social service agencies in several New England states, including homeless outreach and elderly nutrition programs in NH. Her past experiences include direct support and job coaching. Pier has been a behaviorist in the Lakes Region and a tutor for several Seacoast NH school districts. Believing that people deserve the chance to demonstrate their potential and have the right to make choices in their lives, allows Pier to empower individuals in their job search efforts. Pier believes in everyone she serves, and helps them find and maintain meaningful employment, across many occupations within her network of business contacts.

Pier regularly attends networking events and Chamber of Commerce events throughout the Seacoast, and is well connected with area businesses, with a goal of gaining more connections every day. Pier is also connected with Greater Manchester area.

Geographic area served: Seacoast NH and Greater Manchester

Years of Experience: 10 +

Years with Agency: Since March 2011

Education: University of New England BS Social Work and Psychology

Languages: American Sign Language and French

Training/Certifications:

- Easter Seals NH Workforce Development Job Placement Specialist Training Series- March 2011
- ACRE Certified -February 2012
- Therapeutic Crisis Intervention Training & Non-Violent Crisis Intervention Training
- Employment Consulting & Workplace Support- UNH Institute on Disability
- Truth, Tact, & Utility: A Writing Workshop- Institute for Community Inclusion
- Access to Recovery: Addiction 101, and Military Culture- October 2011

Pier M. Brown, Workforce Development Supervisor, Easter Seals NH

Debi Bennis Job Placement Specialist, Easter Seals NH

Debi has been a job developer in the NH seacoast region since 2009, but her advocacy and longevity in the field of disabilities these past three decades has been shaped and motivated by her roles as an educator and special needs parent. Debi's expertise is in matching an individual's learning style with the instructional format that would best suit their workplace environment.

As a former military spouse, Debi understands the obstacles that veterans face when trying to assimilate themselves into their communities between deployments. Debi has extensive networking and public speaking experience through her tenure with the NH Business and Professional Women's Federation. Feeling very comfortable attending chamber events and business leadership forums, she is known for her community connections. Debi's creative interviewing techniques make her a favored mock interviewer among colleagues.

Geographic Areas Served: Seacoast and Greater Manchester

Education: B.S. Education/ Westfield State College

Languages: Understanding of written and spoken Spanish

Training/Certifications:

ACRE Certified Spring 2012

Traumatic Brain Injury and Employment June 2012

UNH: Employment Consulting and Workplace Support Winter 2011

Access to Recovery: Addiction 101 and Military Culture-October 2011

UNH: Institute on Disability's Advocacy and Leadership Series

Truth, Tact and Utility: A Writing Workshop—Institute for Community Inclusion

Debi Bennis

**Easter Seals NH
157 Portsmouth Ave.
Stratham, NH 03833**

Gail Sederquest, Employment Specialist, Goodwill Industries of Northern New England

Gail came to Goodwill Industries in 2003 and has many years' experience in the banking industry and staffing services. Those work experiences have given her an array of partners and local businesses to work with and assist her in successful placements and services for her customers.

Gail has a commitment to providing exceptional customer service not only to her customers, but their families and the employers she works with. Each customer is treated in a unique and respectful manner and Gail works with them to ensure they identify and obtain their employment goals and meet their individual needs.

Gail actively participates in many local communities and regularly attends job fairs and expos, Chamber of Commerce and other community networking events. Gail is a member of the Greater Concord and Manchester Workforce Coalitions, a former board member of the New Hampshire Retail Association, and a current board member of the New Hampshire Rehabilitation Association. Gail also works as a support group facilitator for the Brain Injury Association of New Hampshire.

Geographic Areas served:

Concord, Nashua, Manchester

Years of Experience: 10

Years with Agency: 9

Education: Merrimack College

Courses toward Bachelor of Science – French Literature

Training/Certifications:

Employment Specialist/University of Maine

Employment Consulting and Workplace Supports

Gail Sederquest, Employment Specialist
Goodwill Industries of Northern New England
200 North State Street
Concord, NH 03301

Maureen O'Donnell, Director of Employment Services, Granite State Independent Living

Maureen has worked for over 30 years assisting individuals with disabilities in southern NH to obtain and keep employment and working in collaboration with New Hampshire Vocational Rehabilitation. She has placed over 800 VR customers in successful job placements. Formerly, she was a Special Education teacher, who taught alternative education programs in NH and Connecticut. She has a wealth of knowledge in the field of rehabilitation, has developed and nurtured strong relationships with numerous employers in the Manchester area, and works closely with local school districts. She has created and managed transition programs at the high school level for 20 years.

For the past 3 years, Maureen has directed the "Earn and Learn Opportunities" program in Manchester. The program assists at risk students with disabilities to become re-engaged in their education by providing Extended Learning Opportunities for academic credit in the areas of Career Development, Independent Living, Personal Finance and English. She has helped numerous students accomplish their goals of graduating and finding a job.

Geographic Area Served: Greater Manchester

Education: Keene State College - BS Special Education

Awards: Job Developer of the Quarter - New Hampshire Vocational Rehabilitation April 2011
NH Professional of the Year Award - New Hampshire Rehabilitation Association

Certification: ACRE Certified - 2009

Maureen O'Donnell, Director of Employment Services
Granite State Independent Living
1850 Elm Street, Suite 1
Manchester, NH 03014

Rachel Omdahl, Employment Coordinator, Granite State Independent Living

Rachel has been an employment coordinator at Granite State Independent Living since October 2010. She has a Bachelor's of Arts degree in Health Communications and Spanish from James Madison University. She works with a variety of customers to help them reach their employment goals through activities such as resume development, application assistance, interview skills-building, job coaching, and other job search supports. Not long ago, Rachel was a job seeker herself and therefore understands the challenges of finding gainful employment in a tough economy. She works closely with each customer to help them overcome barriers they may face in getting a job, and strives to encourage professional development and personal growth throughout the job development process.

Geographic Area Served: Greater Manchester

Years with agency: since October 2010

Education: James Madison University – BA's in Health Communications and Spanish

of Job Placements last year: 12

Training/Certifications: Certified Employment Support Professional (CESP), December 2011
ACRE Certified, May 2012

Testimonial: "I just want to say thank you for finding me a job ... it was hard to find me a job, but you never give up."

Rachel Omdahl, Employment Coordinator
Granite State Independent Living
1850 Elm Street, Suite 1
Manchester, NH 03104

Paula Gay, CESP, Employment Coordinator, Granite State Independent Living

Paula has been with Granite State Independent Living since February 2010. Decades of accounting and business management in many industries afford her a broad and profound understanding of how companies function. She knows the value of well-placed employees and maximizing their skills not only for profitability but for growth, pride and dignity of the employee.

Paula is ACRE certified, participates in the regional Workforce Coalitions and is constantly expanding her knowledge base. She has experience working with Community Access, the Deaf & Hard of Hearing Community, and individuals with Brain Injuries, Autism, and several other types of disabilities. Many years in the business arena gives her much experience in networking, creative solutions and understanding diversity in the workplace.

Paula created a community newspaper using creative networking and bartering of services. She also, filled the roles of Publisher and Editor. The paper addressed unemployment issues and bringing communities together for support and resources. Having a personal knowledge of the impact and barriers that can exist when one is unemployed gives her the compassion and skills needed to help others be successful.

Geographic Area Served: Greater Nashua, Greater Manchester, Greater Concord and Lakes Region

Business Experience: 30+ years

Employment Coordination Experience: 2.5 years

Training/Certification: ACRE Certified 2010
Certified Employment Support Professional (CESP), November 2011
Self-Employment and Entrepreneurship Training, Griffin-Hammis Associates 2010-11

Paula Gay, CESP, Employment Coordinator
Granite State Independent Living
23 Factory Street, STE 6
Nashua, NH 03060

Douglas Crow, Employment Coordinator, Granite State Independent Living

Doug began working in the Human Services field in 1995 and came on board at Granite State Independent living in 2005. He has vast experience in several fields of employment as a result of traveling extensively in the South Pacific and Asia. While he was abroad, some of his experience included working in construction in Australia and teaching English as Second Language (ESL) in Thailand.

More recently, Doug has worked as liaison between the Manchester School District, New Hampshire Vocational Rehabilitation and the business community since 1997. Through this role Doug has provided support and guidance to both students and adult customers; as they build employment based skills, confidence and secure jobs.

Doug is currently working with students enrolled in the Earn and Learn Opportunities Program; acting as an employer liaison and coordinating services for student job sites within the business community. This process of career planning often involves job tours and informational interviews, ranging from local hospitals to construction sites and barber shops.

Geographic Area Served: Greater Manchester

Years of Experience:	17
Education:	Franklin Pierce College, BS in Social Studies
Training/Certifications:	ACRE Certified, June 2009
Awards/Recognition:	NH Vocational Rehabilitation - Professional CRP of the year 2006

Douglas Crow, Employment Coordinator
Granite State Independent Living
1850 Elm Street
Manchester, NH 03104

Marybeth Hammond, Transition Support Specialist, Granite State Independent Living

Marybeth has been employed as a Transition Support Specialist with Granite State Independent Living (GSIL) since December 2009. For the past three years, she has worked to develop and facilitate the “Earn and Learn Opportunities” program. The focus of this program is to reengage at-risk youth with disabilities in the educational process by offering opportunities to earn high school credit through extended learning opportunities and helping them develop independent living skills, career readiness and an increased understanding of available community resources. The Earn and Learn Opportunities Program serves over 45 students a year. Many of these students have already gone on to earn a high school diploma or GED

Marybeth represents GSIL on a number of transition related committees in the greater Manchester area, including Shared Youth Vision, The University of New Hampshire Institute on Disability Renew oversight team and the New Hampshire Transition Coalition

Geographic Area Served: Greater Manchester

Customer Eligibility Requirements: Transition age youth

Years of experience: 5

Awards/Recognition: Campus Compact for New Hampshire Presidents’ Community Partner Award, April 2011

Education: Southern New Hampshire University, BA Psychology

Training/Certifications: Certified Employment Services Professional (CESP), May 2012
ACRE Certified, March 2012

Marybeth Hammond, Transition Support Specialist
Granite State Independent Living
1850 Elm Street, Suite 1

Keri Harrington, Financial Planning for Employment Program Director, Granite State Independent Living

Keri has worked in the human service field for over 6 years. She came to GSIL after working with individuals with developmental disabilities, cognitive disabilities, and chronic medical conditions. She believes in the value of educating individuals on their benefits (State, Federal, etc.) and the importance of employment. Keri believes in giving individuals the most accurate information to make informed employment decisions on their own.

Keri has been involved in several projects regarding work incentives, benefits and employment for the Medicaid Infrastructure Grant, and she is involved in the Benefits Taskforce and Greater Nashua's Assets Building Coalition. She continues to attend different trainings and conferences to expand her knowledge. Also, she has conducted numerous trainings for the National Alliance on Mental Illness (NAMI) and the UNH Institute on Disability (IOD).

Geographic Area Served: Greater Nashua, Greater Manchester, Greater Concord and Lakes Region, and Greater Keene

Years of Experience:	6
Years with Agency:	2
Education:	BA in Sociology
Training/Certifications:	Community Work Incentives Coordinator (CWIC) BOND Work Incentives Counselor (WIC) Work CDR Specialist Social Security PASS and Self-Employment Training

Keri Harrington
Granite State Independent Living
163 Manchester Street, Suite 3
Concord, NH 03301

Michele Cronin Lapierre, Financial Planning for Employment Coordinator, Granite State Independent Living

Michele believes that when a beneficiary has an understanding of the impact employment will have on their benefits; they can confidently pursue employment options, maintain health care coverage, and obtain necessary employment supports and services. As a certified Community Work Incentive Coordinator (CWIC), I can help the beneficiary understand the complex calculations which are used to determine State and federal benefit programs as well as helping to determine eligibility for work incentives and housing assistance programs. With the help of benefit planning and assistance, beneficiaries can take charge of their careers without the worry that an unknown rule or a mistake by a federal caseworker will jeopardize their ability to pay for their basic needs or threaten their health care coverage.

Geographic Area Served: Greater Manchester

Years of Experience:	3
Years with Agency:	3+
Education:	UNH, BA
Training/Certifications:	Community Work Incentive Coordinator (CWIC) Certified BOND Work Incentive Counselor (WIC) Speech Crafters

Testimonial: “Your help has been invaluable! We did not have the resources to cope with and figure out the services that “John” needed. You gave us the information we needed and the encouragement to go ahead. Your optimism and your generosity with your time were such a help! Now “John” has the help to live his life with self-sufficiency. It’s a wonderful feeling!” Sincerely, Mother of Consumer

Michele Cronin Lapierre
Work Incentive Counselor
Granite State Independent Living
1850 Elm St| Manchester, NH | 03104



Jeff Galbo, President & Vocational Placement Specialist

New Employment Options is a product of President and Owner, Jeff Galbo's, extensive experience in vocational development and expertise in the Human Services field. He began his career in 1996 assisting at-risk teenagers and in 1997 he began servicing the State of New Hampshire Department of Vocational Rehabilitation. During that time, he received a Bachelor's Degree in Psychology from Rivier College in Nashua, NH.

Jeff Galbo has developed and documented a proven method for on-the-job training called Career Based Training. He has been networking throughout the state of NH for over 22 years and has built a reputation for being both professional and creative in finding the best career solutions.

- Over 22 years in Business Development in the NH Region
- Expert with On-the-Job Training Programs
- Placements for Entry-level to Advanced Degree Individuals
- NEO doesn't just find jobs we unlock careers paths
- NEO finds the right position the first time

Services include:

Career Assessment ♦ Search Preparation ♦ Resumes ♦ Interview Training/Consultation ♦
State/Federal Program Assistance ♦ Career Development/Placement ♦ Job Retention

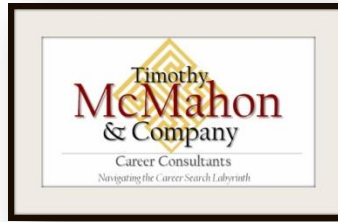
Currently serving Hillsborough, Merrimack & Rockingham Counties

Amherst Consumer and successful Computer Technician – *“He’s (Jeff) one of the most knowledgeable people in his field that I’ve ever met and I would recommend him to anyone looking for help attaining or advancing in a job.”*

Vocational Rehabilitation Counselor – *“I have found Jeff to be excellent in negotiating On-the-Job Trainings and have often sought his expert advice often.”*

Additional Employment Specialists: Nicole Emerson, Paula Johnson & Eileen Leger
New Employment Options, LLC
Nashua, NH

Providing services since 2010



Tim McMahon, Principal, McMahon & Company

Tim McMahon is a highly experienced, professional career coach and entrepreneur coach with more than 25 years in senior management with corporations including IBM and Dun+Bradstreet/Sales Technologies. He is the bestselling author of five books including *The JobSeekers FAQ – The Guide to 21st Century Job Search Success*. In addition he is a contributor to leading business publications (The Wall Street Journal, Fortune, Forbes ...), has appeared on CNN and CNBC International, and is highly respected international motivational speaker.

Geographic area served:

- Job Development Services: Southern/Central New Hampshire
- Self-Employment Services: Statewide

Education: B.A., MBA, Ph.D. (candidate) - Indiana University

Certifications: Certified Employment Support Professional (CESP)

Customer Comments:

"I have been extremely happy working with Tim. He has been very, very helpful. I decided to go with him because in speaking to him, he had very specific thoughts about my job search -- thoughts that resonated. He has been a great combination of supportive, inspiring, and practical -- just what I was looking for." – K.P.

Contact Information:

Tim McMahon
Timothy McMahon & Co., Merrimack, NH

Kari Lindstrom-Quiter, GCDF, CESP

My name is Kari Lindstrom-Quiter, GCDF and CESP. In 2011 I started my own company, Monadnock Career Connections. I have been providing career coaching and offering job search tools and job development to people in the Monadnock Region for the past fourteen years. For example, in 2008 I independently created and launched the Employment Resource Center at The River Center in Peterborough. I have a vast network, and am very in tune with employer expectations. I am a native of the area and was born in Peterborough, received my BA from [St. Anselm College](#) in 1996 and have been working towards my Master's Degree in School Counseling at Keene State College.

In 2011 I received my [Global Career Development Facilitator](#) (GCDF) credential and have also obtained a professional certificate as a Workforce Career Coach Facilitator from [Thomas Edison State College](#). In 2011 I was amongst the first in the nation to receive the APSE national Employment Support Professional Certification (CESP). I am on the Board of Directors for the Jaffrey Chamber of Commerce; am a member of the National Rehabilitation Association, National Career Development Association and the National Association of Job Placement and Development.

Geographic Area served:

Greater Jaffrey and Peterborough areas

Donna McDonough, Career Counselor, New England Career Services, LLC.

Donna is the founder of New England Career Services, LLC. She opened her business in 2010. Prior to opening her company, she managed the Nashua and Manchester Vocational Departments for Easter Seals. Donna has been working in the recruiting/staffing field for 16 years working in both Massachusetts and NH. She has worked with people who have physical, emotional, mental or learning disabilities as well as individuals with substance abuse issues and inmates being released from prison. Donna is no stranger to the many challenges individuals face while seeking employment. She has also worked with veterans and their families returning from Iraq and Afghanistan in the Veterans Services Program at Easter Seals.

Donna is active in many local organizations in both Nashua and Manchester. She is a board member for the New Hampshire Rehabilitation Association, is on the advisory board for the Nashua Community College and is an Ambassador for Rivier University. She also attends Chamber of Commerce events in Nashua, Manchester, Salem and Merrimack. Donna has always firmly believed networking is a big factor getting one's foot in the door and is involved in several networking groups. She also runs the Business Supporting Business networking group in Nashua.

Geographic Area Served: Manchester, Nashua and Salem

Years of Experience: 16

Education:

Masters in Educational Studies/concentration in counseling

Graduated with High Distinction Honors

Bachelors of Arts Degree/Human Development/Minor/Social Work

Graduated Magna Cum Laude

Certified Employment Support Professional - The Employment Support Professional

Certification Council - December 2011 to December 2014

Currently enrolled in ACRE Certification - Association of Community Rehabilitation Educators

Recommendations from former clients:

"I am very glad to say that I had Donna for my informational interviews. Not only is Donna personable, but she is also vigilant in her approach to her work. Donna is someone that actually is vested in your success in meeting your goals, and genuinely cares about the individual. Donna was extremely patient and helpful to me. In short, I would say that she is top notch, and would highly recommend her as an advocate for anyone!" **Wade**

"Your support and encouragement have meant so much to me. Not only do I have a resume I can feel confident about, but my confidence level in general has increased about 100%."

Becky

Donna McDonough, Career Counselor

New England Career Services, LLC

491 Amherst Street, Suite 22N, Nashua, NH 03063

Yvette Mercurio, Employment Specialist, NH Hire Support

Yvette started her company NH Hire Support in 2010 after working in a high school environment for 14 years with a concentration in job site training for cognitively disabled students. Many of her former job site students became gainfully employed sparking her interest to become an employment specialist serving people with a variety of disabilities. Yvette was also self-employed with her husband for over 20 years and maintains numerous business contacts in the southern NH area.

Yvette is a positive and energetic job developer who has the utmost respect for her clients. Yvette is dedicated, organized, and a reliable professional who is driven by her passion to help others develop themselves to find a job that fulfills the clients wants and needs. She leaves no stone unturned exploring all job possibilities with a persistence that just doesn't quit! Yvette is an excellent communicator who keeps in touch with her clients at their job sites long after the case is closed to make sure they are continuing to thrive at their job.

Yvette uses customized strategies and has created many instructional tools and behavioral supports when necessary. She has always stayed current with best practices through on-going educational courses and workshops. Most recently Yvette completed the ACRE training series.

Yvette Mercurio
NH Hire Support
PO Box 983
Amherst, NH 03031



Tracey L. Frye, Employment Specialist NHVR

Tracey started working at New Hampshire Vocational Rehabilitation in 2009 after working in mental health and corporate sales. These combined work experiences allows her to work with a wide variety of customers, while serving as a partner to local businesses. Tracey takes an individualized approach with each customer she serves, and believes that every customer she works with will have a unique employment plan true their individual and personal needs. This approach has led to successful placements in a variety of occupations for New Hampshire Vocational Rehabilitation customers working with Tracey.

Tracey regularly attends business and job expos as well as chamber of commerce and other networking events. Her goal is to reach out in the community to build relationships with businesses and potential customers to provide information about the services available from NHVR.

Geographic Area served: Greater Manchester, NH

Years of Experience: 10

Years with Agency: Since 2009

Education: Saint Anselm College - Ba: Sociology

Training/Certifications:

Certified Employment Support Professional December/2011

ACRE Certified – May/2011

Awards/Recognition:

New Hampshire Vocational Rehabilitation – 2010 Go Getter of the Year

Tracey Frye, Employment Specialist
New Hampshire Vocational Rehabilitation
195 McGregor Street, Suite 120
Manchester, NH 03102

Mary Northrup, Career Resource Specialist, Work Opportunities Unlimited, Inc.

Mary started working at Work Opportunities Unlimited (WOU) in 2010 after working for 17 years as Director of Nutri/System providing clientele with behavioral counseling, nutritional counseling, and assisted Doctors with health assessments. Mary's sales and marketing of Nutri/System services to general public and business gives her a unique perspective on building relationships with employers. Mary has worked with a wide variety of individuals and local businesses, and has learned through experience how to match-up and meet both of their needs.

Mary has a strong belief in WOU's Core Values in that "all people can work". Mary takes a very individualized approach in getting to know people's strengths and abilities, to assist them in finding their career minded job. Mary's approach has led to a wide variety of placements in various occupations.

Geographic Area served: Greater Manchester, NH areas

Years of Experience: 19

Years with Agency: Since 2010

Education: New Hampshire College (SNU) - 2 years Business Certification

Training/Certifications: ACRE Certified – July 2012

Awards/Recognition:

Mary Northrup, Career Resource Specialist and Business Development Specialist
Work Opportunities Unlimited Inc.
116 So. River Rd. Bldg. D Suite 6B
Bedford, NH 03110

Greg Hendrick, Career Resource Specialist, **Work Opportunities Unlimited, Inc.**

Greg started working at Work Opportunities Unlimited (WOU) in 2012. Prior to joining Work Opportunities Greg had a long and successful career in the management consulting field, where he spent 10 years providing outplacement services to many Fortune 500 companies. With a solid understanding of the job search process and compassion for those with disabilities Greg is well suited in his role as a Career Resource Specialist. Greg firmly believes in the philosophy that there is a job for everyone, relies on a systematic approach to the job search process, and works with his clients in a participative manner while monitoring results on a weekly basis.

Greg has a strong belief in WOU's Core Values in that "all people can work". Greg takes a very individualized approach in getting to know people's strengths and abilities. He also assists them in finding their career minded job. Greg's approach has led to a wide variety of placements in various occupations.

Geographic Area served: Greater Manchester, NH areas

Years of Experience: 10

Years with Agency: Since 2012

Education: Bentley University- BS Management Sciences

Training/Certifications: ACRE Certified – July 2012

Greg Hendrick, Career Resource Specialist and Business Development Specialist
Work Opportunities Unlimited Inc.
1802 Elm Street, Suite C-8
Manchester, NH 03104

Karen Sheley, Career Resource Specialist, Work Opportunities Unlimited, Inc.

Karen started working at Work Opportunities Unlimited (WOU) in 2012 after working for 4 years as a Substitute Teacher within the Special Education Department. Prior to working in the school system, Karen worked in sales and customer services, within the financial services industry for 13 years. Karen's success grew dramatically by her ability to increase her customer base. Karen's background gives her a unique perspective on connecting individuals and employers to match their needs.

Karen has a strong belief in WOU's Core Values in that "all people can work". Karen takes a very individualized approach in getting to know people's strengths and abilities, to assist them in finding their career minded job. Karen's approach has led to a wide variety of placements in various occupations.

Geographic Area served: Greater Derry/Salem, NH areas

Years of Experience: 17

Years with Agency: Since 2012

Education:

Training/Certifications: ACRE Certified – Anticipated September 2012

Awards/Recognition:

Karen Sheley, Career Resource Specialist and Business Development Specialist
Work Opportunities Unlimited Inc.
6 W Broadway, Suite 27
Derry, NH 03038



Jeff Curry

The PLUS Company
Independent Community Resources
Job Developer

Jeff Curry, ICR Employment Resource Developer

Jeff has been an Employment Resource Developer at the PLUS Company for the past 4 years. His responsibilities have included developing internship sites for high school students, job developing for PLUS clients, and supporting clients on the job as they become employed. Prior to joining PLUS he was employed by the Milford High School District at the Sage School as a Job/ Internship Developer. Much of Jeff's knowledge of the job market stems from his extensive contact and relationship building with area employers in finding internship sites and helping clients find employment. The areas of placements have been diverse, including retail, automotive, driving, food prep and demonstration, dishwashing, veterinary, document management, custodial, pet store, and grocery.

The support he provides clients is individualized and varies. Most clients need initial transportation for job coaching, which he helps out with. He also provides assistance with calls to clients making sure they are up and ready for work, maintenance of job site relationships, sitting in on interviews, discussing progress with managers/owners, and attending meetings with clients' teams.

Jeff's service territory is Greater Nashua, including surrounding towns of Hudson, Londonderry, Bedford, Brookline, Milford, Wilton, Amherst, Hooksett, and Manchester.

Certificates and training areas: Autism, Employment Consulting and Workplace Supports, First Aid, CPR, National ACRE Certification, and the Entrepreneurial Success Project.

Jeff Curry, ICR Employment Resource Developer

The PLUS Company

19 Chestnut Street

Nashua, NH 03060



Alicia Hines
The PLUS Company
Employment Specialist

Alicia joined the PLUS Company in 2012, transitioning from a ten year career as an educator where her purpose was to create positive opportunities for her students to improve their lives. She achieved this through mentoring her students to develop their talents and confidence, and helping to prepare them for employment in their chosen field. She partnered with the local business owners to promote job opportunities, and fostered improved communication within the business community. Her efforts resulted in helping many of her clients achieve successful employment often prior to graduation. Her background also includes project management of a web-based recruiting product, and development and implementation of a tracking system for a career center. Alicia is an active member of the Greater Nashua Chamber of Commerce.

Geographic Area Served: Amherst, Brookline, Hollis, Hudson, Litchfield, Mason, Milford, Merrimack, Manchester, Nashua, Pelham and Wilton.

Years with Agency: Since 2012

Education: Middlesex Community College

Training/Certifications:

Pursuing 2013 National Certificate of Achievement in Employment Services

Pursuing 2013 ACRE Certified Employment Support Professional

Alicia Hines, Employment Specialist

The PLUS Company

19 Chestnut Street

Nashua, NH 03060

Linda S. Mattson, Employment Specialist, Work-Ability, LLC

Linda became professionally active as a job development and job placement specialist four years ago after exposure to its philosophy and ideas while working previously as a Physical Therapist. As a sole proprietor of Work-Ability, LLC, and former sole proprietor of her physical therapy business, she understands both the role of an employer as well as an employee. Linda's adult life has been spent in Rockingham County of New Hampshire giving her a broad knowledge of businesses and companies of the greater Seacoast. Through participation in the Chamber of Commerce events, Linda maintains current relationships with the local business world.

Linda's customers will benefit from the skills and experiences acquired throughout her professional life. Linda is a dedicated Community Rehabilitation Provider (CRP) who is refined, energetic, and self-motivated whose goal is to secure gainful employment for individuals with disabilities.

Geographic Area served: Rockingham and Strafford Counties of New Hampshire

Years of Experience: 4

Education: University of Connecticut, BS in Physical Therapy

University of New Hampshire, Master's Level Coursework in Hospital

Administration and Planning

Training/Certifications: ACRE certified, summer 2010
Traumatic Brain Injury Training, May 2012

Linda S. Mattson
Work-Ability, LLC
P.O. Box 21894
Portsmouth, NH 03802

Rodney A. Allard, Managing Partner

Endeavors Employment LLC.

In 2007, Rodney formed Endeavors Employment LLC after spending a number of years in social services and sales. Having been born and raised in Manchester, NH Rodney knew he would be able to directly affect the lives of his clients by using his connections with many NH companies. His honesty and direct guidance has led to the successful placement of multiple clients and continues to build his network of companies interested in employing them!

Rodney believes in focusing on an individual's ability not their disabilities and has a direct relationship with many agency managers who appreciate his approach. With many long term placements, including those that have surpassed 5 years, his track record stands for itself. HE IS COMMITTED TO HELPING CLIENTS FIND THE BEST SUITABLE EMPLOYMENT TO MEET THEIR LONG TERM GOALS.

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SERVING THE SOUTHERN NH REGION AND PARTS OF THE SEACOAST- Competitive  
Employment

**Rodney Allard**  
**Owner, Managing Partner**  
**Endeavors Employment LLC**

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"Mr. Allard has always been very professional in his presentations; very honest about his clients and their aptitudes; and, once a client has been placed with us, we have found him to be very thorough in his evaluation of same." -Muriel Allard, President

"Rodney has been providing services to our organization for 6 years and because he is knowledgeable about his clients and our business, his people have been successful in their roles. Rodney goes above and beyond to ensure that his clients meet our needs, but also makes sure we are continuing to be a good match for them!" -David Harp, Owner

Carrie Dudley, CRP/Employment Specialist, Career Visions

www.linkedin.com/in/carriedudley



Carrie is the founder of **Career Visions**, a company working with NHVR since 2001. Prior to starting **Career Visions**, **Carrie** performed Direct Placement and Recruiting activities in NH. She has also worked with Health and Rehabilitative Services (HRS), in Florida, as a Support Coordinator through the Medicaid Waiver system.

Carrie has worked statewide with NHVR. She works with students transitioning from School to Work, individuals with diagnoses in Mental Health, Developmental Disabilities, Acquired/Traumatic Brain Injuries, and Blind and/or Deaf individuals. She has noted success with people with Asperger's, on the Autism spectrum, and with ADD/ADHD. In addition she collaborates with Area Agencies, Department of Corrections and Department of Labor.

Specialties:

Online Applications/Assessments	Interview Prep	Trades
Technical/Professional Industries	Entry Level Placements	Service Industries
Creative/Animal Industries	Resumes	Mobile Office

Years of Experience: 20

Years with Agency: 16

Geographic Areas Served: Portsmouth, Concord, Manchester, Nashua Area Offices

Education: BA Psychology, Clark University, Worcester, MA

Masters work, Career Development, Springfield College, Springfield, MA

Certifications:

Association of Community Rehabilitation Educators (ACRE). Certified, 2010

Certified Employment Support Professional (CESP) 2012

Languages: Intermediate French, Spanish, Basic ASL

Contact: Carrie Dudley, Career Visions, Concord, NH

Lighthouse Employment Services, Inc.



Greg Wood, CEO

Greg founded Lighthouse Employment Services, Inc. in 1999 after having worked for Work Opportunities Unlimited and Leddy Group for over 10 years. Greg established a non-exclusionary policy for the company thus allowing counselors to refer individuals with a variety of issues. For the past 10 years, the company has been a leader in placing individuals with criminal backgrounds and has been asked to provide trainings and one-on-one assistance to other agencies on the techniques we have used to place over 250 people with some type of criminal history. Lighthouse has also been an active member of the Manchester Workforce Coalition and has worked with other independent CRP's to assist companies with multiple job openings in various geographic locations throughout NH.

Geographical Area Served: Manchester, Nashua and Salem area

Years of Experience: 25

Education: St Anselm College-BA in Urban Studies

of Customers served last year: 79

of placements last year: 58

Quotes from satisfied customers and employers:

"I don't believe I would have found the job I have held for the past year and a half without the help from Lighthouse Employment. They have been there from Day One". **Shawn, customer**

"We have been extremely satisfied with the quality of individuals we have hired from Lighthouse Employment over the past five years." **Rita Maes**

"Greg spent the time needed and listened to what I wanted to do for work and then helped me find a job in my chosen field. I will always be grateful for the extra effort he gave to help me in my job search." **Evelyn, customer**



Robert Gillis, Associate Director, Monadnock Worksource

Rob Gillis joined Monadnock Worksource in February of 2009 and was recently promoted to the position of Associate Director. In this role, Rob oversees all program areas at Monadnock Worksource, now including Job Development. Rob brings nearly 30 years of working with individuals with developmental and intellectual disabilities since 1984!

Rob has lived, worked, and played in the Monadnock region since 1984 and during that time has developed connections with local businesses, community members, therapists, school districts, and vendor agencies throughout area. He received his BA from Keene State College in Business Management and his MBA from Plymouth State University, both with honors. Rob understands both the business as well as the disability components of his role of Job Development.

Geographic Area served: Keene Regional Office Area, Manchester Regional Office Area

Years of Experience: 28

Years with Agency: 4

of Customers Served last year: 36

Education: BA Keene State College; MBA Plymouth State University

Training/Certifications: currently investigating

Quotes from satisfied customers: "Rob knows everyone!"

Robert Gillis, Associate Director
Monadnock Worksource
9 Vose Farm Rd, Suite 150
Peterborough, NH 03449



Community Partners for Change
Consumer Driven

Denise Dawson-Smith, Employment Specialist, RN

Denise comes to Community Partners for Change with over 20 years experience working and providing supportive services to those living with disabilities. She has worked/managed multiple programs in a variety of settings that have contributed to her overall insight into the needs of people with disabilities. Denise is known for her strong analytical skills, ability to assess conditions and implement appropriate interventions. She is well known for her recruitment, staff training and local business networking effort that opened a number of employment opportunities for those individuals under her care.

Community Partners for Change is fortunate to have Denise on our staff, her ability to develop rapport with consumers, family, guardians, case managers and all other members of the treatment team would greatly benefit our organization.

Geographic Area served: Currently serving Manchester & Nashua Regional Office Areas

Customer Eligibility Requirements
(if applicable)

Years of Experience +20

Years with Agency: since 2011

Education: Associate Degree, RN, Manchester Community College, Manchester, NH

Training/Certifications: ACRE - To be completed soon

Contact Information:
Denise Dawson-Smith
Community Partners for Change,
491 Amherst St. suite 22D Nashua, NH 03063
www.cpcservicesnh.com



Community Partners for Change
Consumer Driven

Suzie Buck, Employment Specialist

Suzie's background in mental health and counseling brings a unique set of skills that contribute to our overall focus of developing individualized, targeted and effective services to those with disabilities. Her ability to connect with and work successfully with a great number of those individuals afflicted with severe mental illness to better deal with their symptoms to become more independent speaks well about our philosophy as an organization.

Suzie's human service experience include; assisting individuals with job training skills, resume writing, interviewing and general safety skills training. Suzie's work with the homeless veteran transitional housing program has contributed to her sense of understanding, perfected her ability to engage and work with a diverse group of consumers.

Community Partners for Change appreciates Suzie's knowledge, her ability to develop and cultivate professional relationships with other team players and a strong believe that everyone has the ability and with the right support can succeed.

Geographic Area served: Currently serving Nashua & Manchester Regional Office Area

Years of Experience: +10

Years with Agency: Since 2012

Education: Master of Social Work, SUNY Albany; Albany, NY

Training/Certifications: To be completed soon

Awards/Recognition:

Suzie Buck, Employment Specialist
Community Partners for Change
491 Amherst Street, suite 22D
Nashua, NH 03063
www.cpciservicesnh.com



Community Partners for Change
Consumer Driven

Angel E. Ntengeri, Employment Specialist

Angel has over 12 years' experience providing support services to individuals struggling with disabilities. As a skills instructor, she has worked with consumers assisting with vocational skills, resume writing, job search, completing job applications, interviewing and on the job support to a limited number of consumers who needed additional help in order to maintain their employment.

Angel's background, as a Functional Support Service provider offers her the knowledge, the type of training needed to become an outstanding Employment Specialist. Her combined work experience as; a Residential Coordinator, Skills Instructor, Adult Foster Care Provider and Functional Support Service Provider has allowed her to develop rapport with consumers, family, guardians, case managers and all other members of the treatment team would greatly benefit both NH Vocational Rehabilitation Services and Community Partners for Change.

Geographic Area served: Nashua & Manchester Regional Office Area

Years of Experience: +12

Years with Agency: Since 2010

Education: LNA, St. Joseph School of Nursing, Nashua, NH. Associate Degree, Hesser College

Training/Certifications:

ACRE Certified: To be completed soon

Awards/Recognition:

Angel E. Ntengeri, Employment Specialist
Community Partners for Change
491 Amherst Street, suite 22D
Nashua, NH 03063
www.cpciservicesnh.com

Cynthia Boynton is the president of Employment Connections, LLC which she established in 2010, serving clients in Rockingham and Strafford Counties.

She has more than 25 years of experience as an employment specialist serving clients in New Hampshire. Employment Connections, LLC also offers vocational services in Maine, serving York and Cumberland Counties.

Since 1984 she has been working with the New Hampshire Vocational Rehabilitation offices statewide providing and overseeing job placement services. She is well established and has developed solid connections with a number of businesses and organizations that have made her successful with job placements and satisfied clients.

Cynthia is reputed for being very creative carving out jobs, and highly skilled in finding the right job match between client and employer.

Additionally, Cynthia has extensive experience providing transition services to high school students. She networks with area agencies, Vocational Rehabilitation and mental health centers to ensure seamless transitions for the students and their families.

Cynthia offers a very flexible schedule to her clients – available early mornings, evening and weekends in addition to weekdays. She also employs highly skilled and trained job coaches to provide services.

Cynthia has received a number of awards and recognition throughout her career for her exceptional services.

She has a Bachelor of Arts degree in Sociology.